

IMPORTANT SAFETY ADVISORY

Date

Dear Customer,

Dell has identified a potential issue associated with certain batteries sold with Dell Latitude™, Inspiron™, XPS™ and Dell Precision Mobile Workstation™ notebook computers. In cooperation with the U.S. Consumer Product Safety Commission and other regulatory agencies, Dell is voluntarily recalling certain Dell-branded batteries with cells manufactured by Sony and offering free replacements for these batteries. Under rare conditions, it is possible for these batteries to overheat, which could pose a risk of fire.

Potentially affected batteries were sold with the following models of Dell notebook computers or provided or sold separately as secondary batteries:

- Latitude: D410, D500, D505, D510, D520, D600, D610, D620, D800, D810;
- Inspiron: 6000, 8500, 8600, 9100, 9200, 9300, 500m, 510m, 600m, 6400, E1505, 700m, 710m, 9400, E1705;
- Dell Precision Mobile Workstations: M20, M60, M70 and M90; and
- XPS: XPS, XPS Gen2, XPS M170, and XPS M1710.

In addition, these batteries may have also been provided in response to service calls. The batteries were shipped to customers between April 1, 2004 and July 18, 2006. The words “Dell” and one of the following are printed on the batteries: “Made in Japan” or “Made in China” or “Battery Cell Made in Japan Assembled in China”.

We are notifying you because our records show that you may have received one or more of the notebook computers and/or battery packs affected by this recall. You should immediately discontinue use of the battery. You may continue to use your notebook computer safely by turning the system off, ejecting the battery, and using the AC adapter and power cord to power your system until your replacement battery is received.

Please go to www.dellbatteryprogram.com to determine if you have any batteries that are subject to this recall. Use this website to register for battery replacement. If further assistance for this registration is required, please contact your local Dell authorised distributor or reseller, from whom you purchased your system or were provided the battery affected by the recall. By registering on this website, your battery replacement will be sent to Dell's authorised distributors or service partners in the relevant territory, from whom the battery was provided, to enable delivery to you.

Affected batteries obtained through channels not authorised by Dell, are also subject to this recall and you should register for such battery replacement through the website by contacting the reseller or service provider from whom you obtained the battery.

If you have additional questions not covered on www.dellbatteryprogram.com, or cannot access the website, please call the local Dell authorised distributor or reseller representative at Index Bulgaria Ltd, Sofia, Mladost 1, b. 54, tel. +359 2 975 3331; + 359 2 9743898, fax +359 2 975 3681; ib@lirex.com

Please note that only the described batteries are subject to this recall and not the notebook computers themselves.

Dell apologizes for the inconvenience caused by this issue. Shipment of quality products as well as customer safety always has been and continues to be our foremost concern.

As always, if you have questions or concerns about this or any other subject, please feel free to contact us.

Sincerely,

Dell Distribution (EMEA) Ltd